



Customer Questions and Answers:

1. Who needs to be aware of this information?

All personnel who are interacting with vibrating machines supplied by Schenck Process need to be aware of the hazards that can exist with the equipment in order to appropriately interact with the equipment. It is particularly important for those who are responsible for the operation and maintenance of the equipment on site to ensure that the appropriate inspection, maintenance and site-specific safeguards are in place in alignment with the sites safety management plan.

Please circulate this information within your organisation to personnel who interact with or are responsible for the operation and maintenance of vibrating machines across your operations.

2. Why are providing a safety manual?

We have an obligation to ensure that our customers understand the intended use and function of our vibrating machines. We are taking this step proactively to ensure that the intended use and function of our equipment, hazards and recommended inspection and maintenance required to prevent hazardous situations is well understood in order to maintain safe and efficient operation of the vibrating machine.

3. What is the purpose of the Vibrating Machine Safety Manual?

Due to the evolution of machine models, and the time spans between issuing relevant product information to the market, regular review and update of machinery safety information is required to ensure that all parties who interact with our equipment during its lifecycle are aware of both historic hazards, as well as those which may have only become recognised as hazards over time.

The Vibrating Machine Safety Manual will form the basis of safety notices and generic information for all vibrating machines supplied by Schenck Process.

Model specific information is included in the project / model specific Installation, Operation and Maintenance Manual (IOM).

Correct installation, operation and maintenance of the equipment is a necessary part of maintaining the designed safety level of the equipment, and both our Vibrating Machine Safety Manual, and the project / machine model specific IOM's provided with each machine are an integral part of the safety management of the machine.

4. Who can help us with this?

Your local <u>Schenck Process Service</u> representatives are available to provide you with a range of services including inspection and maintenance to ensure that your equipment is sustained in a safe and reliable state.