

# SECURITY+ PEACE OF MIND





# OPTIMIZE YOUR OPERATIONS

To keep your mobile equipment operating efficiently and at an optimum level, we have successfully introduced the Security+ extended warranty package. This is now available for our full product offering, both tracked and wheeled.

We believe that the sale of our equipment is just the beginning of our relationship together. In order to support your needs, we have an extensive worldwide network of skilled personnel to deliver dedicated customer service throughout the lifetime of your machine.

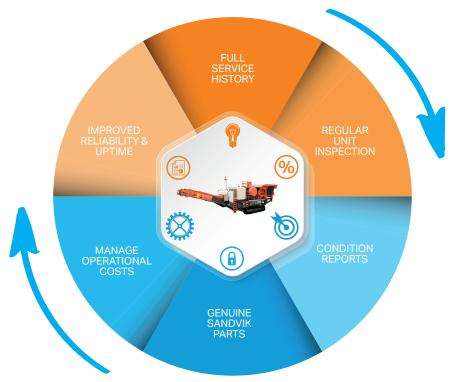




## WHAT IS SECURITY+?

Security+ is our extended warranty and service agreement program. It has been developed to provide extra coverage beyond the standard one-year warranty to help protect you from the high costs of unexpected component failures. In addition, a Sandvik trained service expert will perform regular condition inspections and scheduled preventative maintenance on your equipment ensuring uptime is maximized.

With the combination of expert service, inspection and care, Security+ offers you peace of mind and long-term confidence in the performance of your Sandvik machine.



# PROTECT YOUR INVESTMENT

The extended warranty and service agreements enable you to plan and manage your maintenance budget, bringing the confidence that your machine is receiving the best support available.

## WHAT ARE THE BENEFITS?



#### IMPROVED RELIABILITY / MAXIMIZED UPTIME

- Through regular inspections and recommended maintenance actions, Security+ has been proven to significantly increase the reliability of your machine and thereby maximize uptime.



#### **CONTROL YOUR COSTS**

- Security+ enables you to predict and manage your maintenance costs.



#### TRAINED EXPERTISE

 All services are performed by qualified service technicians, who are trained experts on Sandvik mobile crushers and screens.



#### HIGHER RESALE VALUE

 Your equipment will have a fully recorded service history, and therefore command a higher resale value.



#### STRENGTHEN PARTNERSHIPS

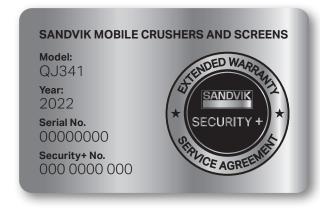
 Security+ strengthens customer relationships and trust by supporting your operational requirements and helping you get the most out of our products.



### TAILORED TO YOUR NEEDS

We have two different packages available:
 Silver – 1 year extended warranty
 Gold – 2 year extended warranty





# INSPECTION AT EVERY VISIT

With our Security+ agreements a Sandvik-trained service expert will perform a condition inspection every 2,000 hours or 12 months minimum, to ensure the reliable operation of your unit.

## WHAT IS INCLUDED?

Included in this inspection, the service expert will:

- Make recommendations for corrective actions and scheduled preventative maintenance.
- Provide on-site troubleshooting to answer any questions you have in relation to the equipment or application.
- Issue a condition report focusing on the following key areas:
  - ✓ HEALTH AND SAFETY SYSTEMS
  - ✓ FEEDER UNIT
  - CRUSHER UNIT
  - ✓ SCREEN BOX
  - HYDRAULICS
  - ✓ ELECTRICS
  - ✓ CONVEYORS
  - ✓ POWER PACK
  - CHASSIS







# SANDVIK GENUINE PARTS

Through entering in to a Sandvik Security+ service agreement, you will benefit from using genuine Sandvik spare parts, optimizing the performance and running time of your equipment, and thereby maximizing your productivity.

Our spare and wear parts are designed specifically for our mobile crushing and screening equipment. We know our machines inside and out, and you can be assured of achieving the best results from the highest quality components, minimizing unplanned maintenance stops.

- All major components of the unit are covered under the extended warranty.
- Only genuine Sandvik spares and wear parts will be used.





## SUSTAINABLE SOLUTIONS

We are continually working to offer a more sustainable solution throughout our offering. Recent additions to our aftermarket offering focus not only on performance and extended wear life but also reducing your operating cost and lowering our environmental impact.

New products such as the Optitooth  $^{TM}$  jaw plates and Half hammers use less fuel and offer a  $CO_2$  saving during production.

15% fuel saving\*



10% increase in productivity\*



70% lower carbon footprint



<sup>\*</sup> These test results should not be treated as specifications and Sandvik does not guarantee, warrant or represent the outcome of test results in any or all circumstances.

# MY FLEET

Enhancing the benefits that our Security+ agreements have to offer, for our Q- and U-440i ranges of equipment you are also able to access machine data 24/7 through Sandvik My Fleet. This is our remote monitoring system viewed via our online portal.

## TAKE CONTROL OF YOUR ASSETS

Accessing unit performance data enables you to make the right optimization and maintenance planning decisions.

- Stay connected to your fleet 24/7
- Improved data accuracy
- Monitor and optimize performance
- Maximize uptime through planned service and preventative maintenance
- Enhanced security with geofencing







